Take Care together
industry toolkit
The COVID-19 Safety Charter

**Available Assets for Download**

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**Take Care together**

**Indoor Hospitality**

Indoor hospitality can open with robust protective measures and adherence to Government regulations in relation to evidence of COVID-19 vaccination or immunity following recovery.

**Proof of Immunity**

Only those who have proof of immunity can avail of indoor hospitality - this is legislated for under the Health (Amendment) (No.2) Act 2021. You will sign digitally for the EU Digital COVID Certificate and give the necessary information on the EU Digital COVID Certificate form. You may also be asked to show photo ID to prove that your EU Digital COVID Certificate relates to you. Businesses will have access to an online scanner to scan the QR code on EU Digital COVID Certificates. Businesses also need to keep records on all who offer proof of vaccination as evidence or service. Businesses can refuse access if you fail to present EU Digital COVID Certificate or evidence of vaccination.

**Contact Tracing**

Customers may also be asked to prove that the EU Digital COVID Certificate is theirs. Businesses are advised that they may use the online scanner to scan the QR code on EU Digital COVID Certificate. Businesses may refuse access where people cannot offer proof of vaccination or recovery or cannot demonstrate that the EU Digital COVID Certificate relates to them. If businesses do not operate on this basis, they may be liable for fines or closure.

**Service**

Customers can avail of both table service and service from a counter (e.g., bar, carvery, self-service or buffet). Food and beverage must be consumed while seated at a table.

**Safety Precautions**

A maximum of 10 adults and up to 5 minors (under 18) can be seated at a table. Organised indoor events are permitted where all patrons are immune (fully vaccinated or recovered from COVID-19 within the previous 6 months), or accompanied minors. It is important that businesses check photo ID when checking Proof of Immunity. There are some limited circumstances when this may not be necessary, e.g., where a person is well-known to the business. Unaccompanied minors are required to present Proof of Immunity. There is no time limit for tables, other than where one is required by the business.

People are reminded of the need to continue to practice good hand hygiene, wearing of face coverings other than when seated and physical distancing. The public health advice is that outdoors is safer than indoors.

All individuals and businesses will need to continue to monitor the ongoing risk from the disease and take appropriate responsibility for their actions at all times. Visit [gov.ie/reopeninghospitality](https://www.gov.ie/reopeninghospitality) for more information.

**Print Collateral**

- Standard Poster
- Tent Card
- Strut Card
SAMPLE SCRIPT FOR GREETING CUSTOMERS

It’s important that you use the opportunity to remind customers of how we can take care together. Here is a sample script to demonstrate how you could remind your customer of those simple steps as you welcome them into your premises.

1 ► CUSTOMER
Hi there, how’s it going? We have a table booked for the four of us for 2pm?

2 ► STAFF MEMBER
Hello! Welcome! It is wonderful to see you. Yes that’s great, your table is all ready for you. Before I bring you to your table I need to see both your proof of immunity and your identification, this can be a drivers licence, passport or similar please.

3 ► STAFF MEMBER
So we hope you have a lovely afternoon with us. While you are here, there are just three simple steps we ask of you, to ensure we are all safe together.

4 ► STAFF MEMBER
If everyone in the group could please sanitise your hands. If you need sanitiser, now or at any time during your visit, we have some right here.

5 ► STAFF MEMBER
Thank you for wearing facemasks – if you can please keep those on for another few moments until we get to the table that would be great. You can take your facemask off when you are safely seated at your table, but please remember to put them on if you need to leave the table to use the toilet or for any reason during your visit.

6 ► STAFF MEMBER
Finally, if I could take the contact tracing details from one of the members of the group that would be great.

7 ► STAFF MEMBER
Thank you, we appreciate your help. Your menu is at your table. If you have any questions, please don’t hesitate to ask one of our staff members from your table. I hope you enjoy your meal and have a lovely afternoon!
<table>
<thead>
<tr>
<th>Material</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Posters (All)</td>
<td>170gsm, gloss lam both sides to allow for cleaning</td>
</tr>
<tr>
<td>Tent card</td>
<td>350gsm, gloss lam both sides to allow for cleaning</td>
</tr>
<tr>
<td>Strut card</td>
<td>170gsm, gloss lam one side to allow for cleaning, Mount on 080 and apply strut to reverse</td>
</tr>
</tbody>
</table>